

From: Derek McGuire [DMcGuire@eagleeyeinc.com]
Sent: Thursday, February 04, 2010 8:18 AM
To: Robert Davis
Subject: FW: ManTech
Attachments: ManTech Seating Chart.xls

Sorry Bob,

I sent it to Robert Davis which did not have an actual e-mail attachment.

-Derek

From: Derek McGuire
Sent: Wednesday, February 03, 2010 3:44 PM
To: Robert Davis
Subject: ManTech

Bob,

The procedure for allowing multiple users to access the software from one drive would be as follows:

- 1) Download the DVD onto a NETWORK DRIVE (for example, drive N:\). When the disc is inserted into the CD drive, the installation program will automatically run. Click Cancel. Open up My Computer. Right-Click on the CD drive and Click Explore. Select All of the contents and Copy them all to a new folder the network drive. Rename the new folder "FPC 2009 Installation Files".
- 2) Make sure that the DVD is NOT installed onto the network drive. Do not run the installation program with the network drive as the destination.
- 3) The people who will be using the Eagle Eye software will then have to run the INSTALLATION program from the network drive (as if the network drive were the CD drive). To do that, go to the "FPC 2009 Installation Files" folder on the network drive, open it, and click SETUP.
- 4) When the SETUP program starts running there will be an "Eagle Eye TM" screen, then "Welcome to the InstallShield Wizard for 2009 Q1-3", then "License Agreement", then "Read Me", then a "Destination Folder" screen.
- 5) On the DESTINATION FOLDER screen, there will be a file name where the program is about to be installed. The destination should begin with the LOCAL HARD DISK (for example, the person's C:\ drive). IF NOT, then click the "Change..." button and see below. IF IT IS ON A LOCAL DISC, Skip to #6.
- 5B) This will bring up the "Change Current Destination Folder" screen. Go to the pull-down menu. Select "Local Disk" or whichever drive/disk that the user knows is local. If you cannot find it in the pull-down, you may type it in at the bottom on the prompt line. Once that is changed click OK. This brings you back to the Destination screen. Click NEXT again and then INSTALL.
- 6) Once the installation process is complete, the people need to register themselves as users. This is where the USER ID's come in. The USER ID's are set up on a first-come, first-served basis. Delegation of the USER ID's is ManTech's responsibility. They have 50 USER ID's labeled MANTECH01-MANTECH50 and everywhere in between. I have attached a spreadsheet that might clarify this process. "ManTech Seating Chart.xls" It shows which USER ID's have already been registered to a person.
- 7) Once the registration process is complete, the software will be ready to use.

** If there are problems registering over the internet due to a firewall or some similar problem call 1-800-875-4201*

**** If the software is installed on a network drive, then the network traffic will cause the software to run too slow for acceptable performance!!**

***** If everyone tries to install the program at the same time from the network drive, this will also cause traffic and will take very long to install. Users should install **one at a time** if possible!!**

Please let me know if you have any questions. I will be happy to help!

-Derek McGuire

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